

# Crystal·Crossing

## ***Welcome Home!***

The Crystal Crossing Homeowners Association, Inc. (“Association”) congratulates you on the purchase of your new home/lot and welcomes you to the community! To assist you in making yourself at home, please review the following information. Understanding the Association and its role will only enhance your ownership experience. It is also important to review and become familiar with the Association’s governing documents and design guidelines.

## **Association Role**

As part of the Association you are an automatic member of the community. As stated in your closing documents, there are assessments due the Association. A transfer is charged from the Association to bring the data base up to date, provide all governing documents and cover the set-up fees for the management company. ***After your closing, please visit the website to download your monthly payment coupons. If you closed in November 2019 or after, please visit the website for your 2020 payment coupons.***

The Association provides insurance for common areas and for directors and officers, management and administrative fees, and other obligations as set forth in the governing documents given to you at closing. Please refer to the website, [www.crystalcrossinghoa.com](http://www.crystalcrossinghoa.com), for other information regarding the Association, financial information, payment coupons and upcoming events.

## **Trash Collection**

The Association provides trash and recycling service that is less expensive than individual trash collection and is a part of your quarterly assessment. The Trash Company will be notified when you move in and will drop off a tote. Trash service is on Thursday and if you have not received your tote, please place trash in bags at the curb. Mark your recycling and place in its own container.

## **Snow Removal is not provided by the Association**

## **Important Contact Information**

Teleos Management Group professionally manages the Association. Your community manager is Dan Abila; please contact him with questions or concerns at (303) 829-9346, or by email at [dan@teleos-services.com](mailto:dan@teleos-services.com). For billing questions, please contact Kelly Connolly at (720) 428-0342 or by email at [Kelly@teleos-services.com](mailto:Kelly@teleos-services.com).

Thank you for choosing to make your home at Crystal Crossing.

Sincerely,  
Angela Elliott

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